

11/15/2024

Subject: Important Notice: End of Server Connectivity/Support Announcement for Atmoz WIFI Line Voltage Thermostat

Dear Customer

We hope this message finds you well. We are writing to inform you about an important update regarding your Atmoz WIFI Line Voltage Thermostat(s).

End-of-Life Announcement

After careful consideration, we have decided to discontinue Atmoz WIFI effective May 30th, 2025. This decision is part of our ongoing commitment to provide you with the best possible products and services.

Key Dates to Remember:

- End of Support: May 30th, 2025

Why Are We Making This Change?

As technology evolves, we strive to offer products that meet the highest standards of performance, security, and innovation. The new version of Atmoz WIFI, now called Hoot WIFI, offers enhanced features, improved security, and a better overall user experience.

What happens to my ATMOZ WIFI Thermostat?

Your current ATMOZ thermostat will continue to operate as a traditional thermostat. However, it will no longer have WIFI capabilities or receive updates or support.

If you wish to continue with a WIFI thermostat, you will need to upgrade to the Hoot WIFI thermostat.

Upgrade to Hoot WIFI

We understand that transitioning to a new product can be challenging. To make this process as smooth as possible, we are offering the following support:

1. **Special Offer:** As a valued customer, we are pleased to offer you a 25% discount off the retail price on any replacement Hoot WIFI Thermostat, when purchased from MorElectricHeating.com, using Promo Code: **HOOT25**.
 - a. Visit MorElectricHeating.com and search for “Hoot WIFI Thermostat”
 - b. Add the desired Hoot WIFI Thermostat model to the shopping cart.
 - c. **Important:** On payment screen, add following to the “Order Comment” box.
 1. **Promo Code:** HOOT25
 2. **Registered Username:** (email you registered the account with)
 3. **DSN Number:** (8-digit number printed on bottom of thermostat cover)

If ordering multiple replacements, enter each individual DSN number.

Order Comment

Promo Code: HOOT25
Registered Username: JohnDoe@gmail.com
DSN Number(s): 00632586

- d. Once the user account & DSN number is verified, your order will ship.
2. Hoot Installation Guide: A step-by-step guide to help you transition to Hoot WIFI. You can access it at king-electric.com/Hoot_Installation_Guide
3. Customer Support: Our support team is available to assist you with any questions or concerns. **Please contact us at tech@king-electric.com.**

Data Security

Your data security is our top priority. Please be assured that any data related to Atmoz WIFI will be securely deleted to protect customer privacy.

Thank You for Your Support

We appreciate your continued trust and support. We are confident that Hoot WIFI will provide you with an even better experience. If you have any questions or need further assistance, please do not hesitate to reach out.